

**HEALTHCARE** Environments



Since 1986, Accent Environments has been passionate about designing and furnishing healthcare environments that facilitate the utmost care for staff, patients, and all other personnel. We have helped our clients complete projects ranging from entire facilities to individual patient rooms. We care deeply about our clients, our products, and the wider community.

#### **OUR METHODOLOGY**



#### **EVALUATION**

Understanding the scope of the project and your vision, needs and desires.



#### DESIGN

Exploring the possibilities within the space.



#### COSTS

Presenting the quote with detailed drawings and renderings if required.



#### **DELIVERY AND/OR INSTALL**

Delivery of the products within your space and installation if required.



We stand behind our quality products and do not consider a project complete until you are 100% satisfied.



#### **ONGOING SUPPORT**

We will be there to support you in any way even after the project is complete.

DESIGNING HEALTHCARE SPACES THAT FACILITATE THE UTMOST CARE FOR STAFF, PATIENTS, AND ALL OTHER PERSONNEL.



#### **RECEPTION**

Make first impressions count with a welcoming reception space! The reception area is often the first point of contact for patients and visitors entering the facility. It serves as the central hub for registration, check-in, and the first interactions with the healthcare staff. Ensuring the reception provides a positive and reassuring atmosphere for all guests is of utmost importance.





#### **ADMINISTRATION OFFICES**

The administrative offices are often used as a hub for coordinating various tasks and overseeing the facility's day-to-day operations. Here a mix of open-plan and semi-collaborative spaces is important. This provides the staff with opportunities to easily communicate with each other while keeping a sense of personal space. Because a lot of the behind-the-scenes work happens here, ensure it is a welcoming environment for the staff.







These administrative offices work together to ensure the facility's operational side is efficient, decision-making is effective, and all services provided are delivered with peak quality.



### DOCTOR'S OFFICE/CONSULTING

Doctors meet with patients and sometimes family members in this location to provide medical consultations, examinations, and treatment recommendations. A patient may be having a routine check-up or learning the dreaded results of their scan, so be sure they are comfortable and at ease. This room's purpose is to provide a professional, relaxed, and well-equipped environment for patient-centered care.





### **WAITING ROOM**

Although inevitable, no one likes to wait. Waiting rooms can be frustrating and often stressful. Try designing waiting areas with soft seats, perhaps a lounge space for families to wait together, a stress-relieving quiet space, and a kid-friendly area to keep the younger patients occupied. Think about the surroundings. Make the space inviting by choosing colours and patterns that are calming and soothing. Avoid anything that is overly stimulating or distracting.









Cleanability is vital in healthcare spaces, so ensure all finishes are easily cleanable, durable, and longlasting. Waiting rooms can be noisy and chaotic, adding stress to patients. Try adding acoustical items or soundabsorbing materials to the space to dampen noise while enhancing its aesthetic appeal.







# TREATMENT ROOM

To meet the different medical needs of patients, care centres are equipped with treatment areas. Beds, chairs, recliners, overbed tables, waiting room furniture, storage cabinets, and other furnishings are found throughout the facility, from the oncology department to the surgical area. It is critical to be well-equipped to provide the best treatment possible for both the patient and their family.





# **INPATIENT ROOM**

Inpatient rooms must be designed to create a comfortable and safe atmosphere. Often under strain, stress, and feeling very ill, it is vital to have comfortable and calming environments for the patients. It is also critical to consider the other areas in the room to accommodate family members who may remain with them overnight or for a long period of time.









Unfortunately, some patients may stay in these rooms for an extended period of time. It is critical to make these rooms as homey as possible, which can be accomplished by attention to detail in choosing the furniture, colours, and design.



### **EXAMINATION ROOM**

Examination rooms are designated areas where patients are reviewed, diagnosed, and treated. These rooms are intended to allow for thorough examinations and quick interactions between doctors and patients. These are private rooms with a door and inside an examination table, storage, and supplies can be found.





### PEDIATRIC SPACES

Create a welcoming children's space for younger patients that is comfortable, safe, and calming for them. Think about a dedicated play area with a bright and colourful atmosphere, child size furniture, and child-friendly decor. Provide an environment that encourages and stimulates children, whether it is a waiting room or a place for sick kids to relax.





# **MATERNITY UNIT**

The main goal of these spaces is to offer a supportive and loving atmosphere that encourages the well-being of the mother, baby, and other family members while in the care centre. Consider baby necessities, newborn care items, and lounge or sleep areas where loved ones can meet, relax, and rest!





#### **TELEHEALTH ROOMS**

Telehealth rooms allow healthcare providers to conduct virtual appointments and consultations with patients. Although this doesn't work for all appointments, it is becoming more common in most healthcare facilities. Privacy, high-quality video & audio technology, and comfortable chairs are essential for providing the most-beneficial experience for doctors and patients.





# **LOUNGE**

Lounge areas in care centres are intended to provide individuals with a place to relax, gather their thoughts, and find support away from clinical areas. These areas can also be used as community areas. They encourage much needed social interaction by providing space for patients and visitors to relax or mingle with others who are going through similar experiences. Comfortable seating, entertainment options, refreshment stations, and other amenities are important here to make the occupants feel at ease.







It is essential that these spaces have quiet zones.
Certain patients or visitors may seek out these areas to have solitude away from noise and bustle. Consider areas where people can either socialize or find a quiet spot to relax.



# CAFÉ

The café is a vital aspect of a healthcare facility, benefiting both employees and patients, as well as other visitors. Having a café provides a convenient and accessible location for people to seek nourishment and hydration. Even though food is offered to patients daily, cafés within the facility allow patients to escape the four walls of their room for a time. Having a café can also create a sense of normalcy and familiarity for patients.









Cafés provide a space for doctors, nurses, and other hospital staff to eat, relax, and socialize. And for patients it is a place that can assist in easing the boredom and stress that can occur during a hospital stay.



#### **MEETING SPACES**

Meeting spaces become the home base for various team meetings, discussions, training sessions, or oneon-one meetings. They play a vital role in a healthcare environment. From these rooms, important decisions are made, knowledge is shared, and problems are solved. A healthcare facility will often have conference rooms and boardrooms, as well as smaller huddle areas.









In healthcare, collaboration is essential. Healthcare providers face numerous problems, requiring constant brainstorming and problem solving. Meeting spaces provide a comfortable area where creativity and ideas flow easily.







### **COMMON AREAS**

Common areas are open spaces in healthcare institutions. They provide a space where patients, family members, and employees can gather, away from the clinical areas and bustle of the care centre. These areas provide a completely different perspective than the usual wards, and when designed correctly are welcoming, unique, and can be the needed breath of fresh air patients and staff need. Consider lounge seating, booth seating with tables, large windows, and greenery.







Common areas often include a small coffee bar as well as quiet nooks for family members to catch up. Keep in mind these areas are designed to assist people in de-stressing and unwinding.



# RESEARCH/LAB

Hospital research and laboratory spaces are critical for expanding medical knowledge, performing experiments, and facilitating diagnostic tests. Scientists, clinicians, and research personnel use these facilities to conduct experiments, analyze data, and develop new treatments & therapies.





### STORAGE/LIBRARY

Healthcare facilities house a wide variety of objects, including records, supplies, and other equipment required for patient care and facility operations. Having enough storage within the facility is key to ensuring daily operations can flow seamlessly. Consider specialty storage to ensure the correct handling and safety for all items.





#### **STAFF RESPITE SPACES**

With the strain of the healthcare system, providers are having to work longer hours and this added pressure can lead to staff exhaustion, hunger, and stress. Therefore, having a staff respite space is critical. This area provides a change of scenery and can become an invaluable part of the staff's day. Consider including soft seating, café space, quiet areas, and maybe even a game area.







Healthcare facilities focus on helping those requiring care to heal. These facilities are a vital part of our society, and the staff within them are instrumental. Because of this, healthcare staff must be alert and rested to ensure the patients are provided with the best support possible. If staff are cared for, the results in patient care can be greatly improved.



# **OUTDOOR**

Spending time in nature has been proven to positively affect mental health and well-being. Having an outdoor space at a healthcare facility provides opportunities for employees, patients, and other individuals to breathe fresh air and connect with nature, which is known to reduce stress. Outdoor environments also allow patients to reflect, engage in exercise, or enjoy dining in a different environment.





### **EVENT/TRAINING ROOMS**

Training and team development are critical components of professional development. Training rooms in healthcare settings are used to hold training sessions, workshops, and/or seminars to develop skill sets. This versatile space can also be used for conferences or other events.





# **RESIDENT ROOMS**

Resident rooms are intended to create a comfortable and safe atmosphere for residents in nursing homes, assisted living centers, and other long-term care facilities. Each resident has different needs; however, each room is well-equipped to provide the best possible care for different needs, and offers a safe and healthy living environment.









# **DINING**

Dining rooms are the center of activity in long-term care facilities. Many residents thrive on being able to socialize, relax and have a change of scenery. The stimulating atmosphere helps residents stay mentally alert, engaged, and connected. Dining rooms also provide a sense of routine and familiarity since they replicate the experience of dining at home or in a restaurant.









Dining rooms in senior living areas are designed to prioritize the comfort, encourage nutrition, and social well-being of residents. They aim to create an enjoyable dining experience while promoting a sense of community and connection among older adults.



### **BEHAVIORAL HEALTH**

Behavioral Health facilities are vital in providing specialized care. They promote recovery and support individuals who experience mental health conditions. These spaces must be designed to assist in relaxing and comforting the patients. Consider using furniture that is comfortable, functional, and that contributes to the overall well-being of the patient.









Easy to clean, strong, versatile, durable, and safe are all attributes of the furniture that is needed within behavioral health facilities. Create a space that allows patients to feel at ease and calm.





**Head Office** 211 2nd Avenue N Stonewall, MB ROC 2Z0 800.665.9378 info@accentenvironments.com AccentEnvironments.com









