

**HOSPITALITY** Environments



**Since 1986,** Accent Environments has been passionate about designing and furnishing environments that appeal to guests and clients, while attracting and retaining staff. We have helped our clients complete projects ranging from entire facilities to individual chairs. We care deeply about our clients, our products, and the wider community.

### **OUR METHODOLOGY**



### **EVALUATION**

Understanding the scope of the project and your vision, needs and desires.



### DESIGN

Exploring the possibilities within the space.



### COSTS

Presenting the quote with detailed drawings and renderings if required.



### **DELIVERY AND/OR INSTALL**

Delivery of the products within your space and installation if required.

### COMPLETION

We stand behind our quality products and do not consider a project complete until you are 100% satisfied.



### **ONGOING SUPPORT**

We will be there to support you in any way even after the project is complete.

DESIGNING SPACES THAT APPEAL TO GUESTS AND CLIENTS, WHILE PLAYING A KEY ROLE IN **ATTRACTING AND RETAINING STAFF** 



# **RECEPTION**

Make first impressions count with a welcoming reception space! The reception area is often the first point of contact for visitors, clients, and potential employees. This space should be a reflection of your brand and values. Ensure you leave a positive lasting impression on your guests!







Having a welcoming reception area ensures visitors feel comfortable and at ease. It provides a space for building and nurturing relationships, and/or having positive informal interactions. Well-designed reception areas set the tone for the visitors' experience with the

facility.



# **ADMIN OFFICES**

Administration offices are often used as a hub for coordinating various administrative tasks and overseeing the facility's day-to-day operations. Here a mix of open-plan and semi-collaborative spaces is important. This provides the staff with opportunities to easily communicate with each other while keeping a sense of personal space. Because a lot of the behind-the-scenes work happens here, ensure it is a welcoming environment for the staff.









Think about the different personalities. Some employees will thrive on social interaction and the office buzz whereas others require a private or quiet space to concentrate on their tasks.



# **PRIVATE OFFICES**

Private offices are the most secluded style of desking. Some of the more introverted personalities tend to need a quieter space to fulfill their job role. As well, certain job roles require quieter spaces, where the employee can focus and be free of distractions. Executive and upper management positions tend to desire private offices, as they often take part in confidential and important business discussions.





# **LOBBY**

Although it's inevitable, no one likes to wait. The lobby sets the tone for the guests' expectations and comfort while they wait for their service or appointment. When designing the lobby, consider comfortable seating, entertainment options, greenery, and natural light. The lobby should convey the brand and make an impressive first impression.







Remember that the lobby or waiting area is frequently the initial point of contact for visitors, so it is important to ensure the experience is positive. That initial contact will have a long-lasting effect on how guests perceive your environment. When a positive impression is made, visitors will remember and are more likely to return.



# **LOUNGE**

Lounge spaces allow guests to socialize, unwind, and enjoy their time. These are typically informal areas which aim to provide spaces where guests can linger and experience some relaxing down-time. Comfortable seating, entertainment options, refreshment stations, and other amenities are important here to make the occupants feel relaxed.









It is essential lounge spaces have quiet zones. Certain visitors may seek out these areas to get alone time away from the hustle and bustle, and to catch up on work, or personal obligations.



### **COMMON AREAS**

Common areas are open spaces. In a more informal setting, individuals might congregate here to network and brainstorm. The environment has a homey feel, which promotes increased productivity and creative thinking. This laid-back atmosphere encourages informal collaboration. Consider lounge seating, booth seating with tables, large windows, and greenery.









Common areas are crucial in determining the personality of a space and greatly enhance the entire guest experience. Create a positive atmosphere by offering a variety of opportunities for interaction and relaxation.



### **RESTAURANT / BAR**

Restaurants and bars are fundamental in hospitality environments. They offer guests a dining and socializing experience within the establishment. Whether it be fine dining, a casual eatery, or a rooftop bar, the interior design, lighting, and music come together to portray the desired ambience. Consider including different seating options, such as booths, tables for two, communal tables, and bar stools to cater to different group sizes and preferences.









Standalone restaurants and bars are an integral part of the community. They can serve as a meeting point, become a point of interest for tourists and play a significant role in shaping the character of a community.







### **BANQUET**

Hosting a wedding, party, or event? Banquet halls are the ideal location! These spaces are equipped to accommodate a significant number of guests and provide facilities for various types of events. Informally or formally, guests can connect in banquet rooms, which offer opportunities for networking and social engagement.





# **DINING**

Restaurants and dining are related ideas; however, dining rooms are less formal. Dining spaces are places where people might stop for breakfast or a quick lunch. This is a fantastic option for smaller facilities, because it still provides guests with a place to socialize while they eat, without taking up too much space.





# CAFÉ

Cafés are at the forefront of promoting coffee culture. Not just for Instagram, cafes are also key to introducing people to various coffee blends, brewing methods, and specialty beverages. For people seeking solace or a respite from their regular routines, cafés can be a place of comfort and relaxation. The tranquil atmosphere and enjoyment of a cup of coffee or tea can have a positive impact on mental well-being.







Cafés are excellent gathering places for unofficial business meetings and catch-ups.
They provide the perfect space for social interactions of any kind, not just because the caffeine is flowing, but also their accessibility and neutral environment.



# **EVENTS**

Event centres are essential facilities that cater to a diverse range of gatherings. Their versatile spaces, professional services, and amenities make them invaluable to event organizers, businesses, and communities.





### **ARENA**

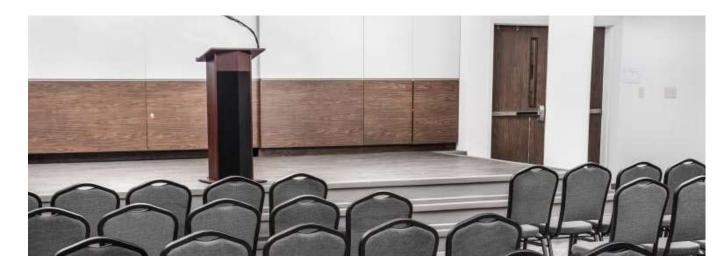
A sports arena, also known as a sports venue or stadium, is a facility designed to host various sporting events and competitions. These venues serve as gathering places for fans and athletes to come together to compete or relax in the stands and enjoy the competition! Including locker rooms, seating, storage, and places for the athletes to relax and unwind are essential. And don't forget to include comfortable spaces for the fans as well.





# **PLACES OF WORSHIP**

Places of worship are where religious followers gather for prayer, meditation, religious ceremonies, or communal worship. These spaces are considered sacred and central to the practice and expression of various faiths and religions around the world. Create a welcoming and inviting environment for both young and old.





### **ROOM FURNITURE**

A quality hotel room should be designed to be aesthetically appealing, practical, and cozy, providing guests with a home away from home. It is crucial the available space is made as efficient as possible. Choosing furniture that can serve multiple purposes is essential to promote easy access to all areas of the room without diminishing the spacious atmosphere.





### **CHILDREN'S SPACES**

Young children are welcome here too! Create a space that is relaxing and promotes fun. These dedicated spaces allow kids to engage in fun and age-appropriate activities to occupy them while parents are busy with tasks or relaxation! Consider creating a child's play area by including child-size furniture, and incorporating child-friendly décor, all showcased in a vibrant primary color palette.





### **TRAINING ROOMS**

Training and team development are fundamental to company growth. Training spaces provide a place where training sessions, workshops, and/or seminars can be held to improve employee skills. By separating training spaces from the regular work environment, employees are better able to concentrate on the training without the distraction of their day-to-day workload.





# **CONFERENCE/MEETING ROOMS**

Conference rooms are spaces with multiple uses. Ideal for discussing confidential information, holding video conferences, or larger team meetings, conference rooms are generally a more formal setting. These spaces allow teams to deep dive into data and facts to make intelligent decisions.









Conference rooms are often used for departmental or company-wide gatherings to bring unity and alignment within the team. Employees can meet in these rooms to share information, receive updates, and set goals.



# **STAFF ROOMS**

It is a known fact that the kitchen is a vital space in any home. And this translates to the staff areas in facilities as well. The lunchroom or café space serves as an area where staff can gather, interact, and engage in informal conversations. Well-designed staff rooms encourage the company's culture and values.









The lunchroom/café space contributes to building a culture that fosters relationships, and engagement between staff. Informal learning, idea exchanges, and impromptu discussions happen naturally and easily within these spaces.



### **OUTDOOR SPACES**

Spending time in nature has been proven to have positive effects on both mental health and well-being. Having an outdoor space available provides opportunities for guests and employees to breathe fresh air and connect with nature, which is known to reduce stress. This can increase overall happiness and job satisfaction, translating to higher employee retention rates.









Outdoor environments stimulate creativity and spark new ideas. Having a change of scenery fosters problemsolving and promotes physical well-being. An outdoor space is attractive and appealing to current and prospective guests.









# **NOTES**





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